

**ADT FIRE MONITORING  
SERVICE AGENT COMMUNIQUÉ**



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1 MAY 2008  
COMMUNIQUÉ XLV  
**PAGING CHANGES**

We are pleased to announce changes to the way the following two faults are paged. *This is effective immediately.*

<b>Fault type</b>	<b>Page format</b>	<b>Note</b>
<b>SGD Comms Faults</b>	“PFA, <b>SGD Comms Fault</b> , Site Name, Address, System Type, Date & Time” & “PFA, <b>SGD Comms Fault Restore</b> , Site Name, Address, System Type, Date & Time”	This differs from an ASE ‘Comms Fail’ page requiring ASE reboot or replacement. SGD Comms fault refers to the connection of the Fire Panel or Sprinkler to the ASE.  Currently paged as a Defect.
<b>SGD Comms Faults – Off Normal</b>	“PFA Off Normal – <b>SGDComF</b> , Site Name, Address, System Type, Date & Time”	Currently pages as Off Normal Defect.
<b>ASE Low Batteries</b>	“ASE#, <b>Battery Replace</b> , Site Name, Address. Pls check in bus/hrs PO# 1234”	ADT have ascertained that the ASE will require a new battery.  To be paged out and attended during business hours only.

**Should you have any issue establishing the cause of the fault, please contact our 24/7 call centre on 0800 238 111 to confirm SGD configuration and if need be, amend details and test.**

**PLEASE PASS THIS ON TO ALL CONTRACTORS AND SUB-CONTRACTORS**